

# TENNIS BCS NEWS

## This issue

- New & enhanced Release 2 features
  - Bookings
  - Memberships
  - Events
- Feedback
- Wet weather
  - Your options

## Welcome

Our major focus this month is the final deployment of Release 2 (R2) versions encompassing, Bookings, Membership and Event Management modules. Thank you to our customers who have participated as first movers in trialing these modules prior to general release. The implications of these upgrades are summarized below and further detailed on our [resources](#) site. We welcome your contributions and feedback. [Newsletters are posted on our website.](#)

## Resources

See our website for Newsletters and Quick Reference Guides

- Release 2
- R2 - Bookings
  - R2 - Memberships
  - R2 - Events

## BOOKINGS

- **Specific Booking Durations (Slots) by Complex**
  - enables entities in addition to court complexes to be booked online eg., ball machines and facilities such as your Club house and BBQ
  - permits bookings in differing timeslots and for varying durations. *Talk to us about assistance with this setup.*
- **Complex-specific text added to PIN Code(s)** communicated in the booking or rescheduled confirmation email. You can link and describe to players the separate and/or different access systems used for main gate, court gates, lights, Club house, toilets. See **highlighted text**.
- **Rescheduled Bookings**

When online public and member bookings are moved (i.e. **rescheduled** by the Administrator), the system automatically sends a confirmation email to the **booker's email address**, including their new access code(s). Select the online Quick Guide to these and other changes [R2 - Bookings](#).

## EVENTS

- Simplified Event manager supporting recurring events i.e. events that run weekly and require registration on a weekly basis. Select the online Quick Guide to these and other changes [R2 - Events](#).

## MEMBERSHIPS

- Simplified membership system enabling
  - new members to sign up online
  - definition of two members years when validating member bookings. This means a grace period when both the previous & new membership year is active, allowing both sets of members to book at member rates. Select the online Quick Guide to these changes [R2 - Memberships](#)
- **IMPROVEMENTS in Usability /Performance / Overall Stability**
  - Smart phones now display 3 courts per page instead of 2
  - Paypal fix which removes unpaid bookings allowing others to book the slot

*"Release 2 (R2) features new and enhanced functionality along with improvements in performance, usability and product stability."*

*Roger Barclay - BCS Solutions*

**Subject:** Rescheduled booking

Rescheduled booking for Ash Barty  
 Complex: FA Court: 12  
 Date: 14/03/2022  
 Time: 7:00 PM  
 Duration: 60

Access codes:  
**340431344# - Smart Padlock code - use at Main gate**  
**84304664# - Light code - use on light keypad on Clubhouse**

For enquiries regarding this booking contact: [courts@tennis.com.au](mailto:courts@tennis.com.au)



### Quick Reference Guides

- Getting Started - Booking System
- Member Self-Delete Booking
- Release 2
  - R2 - Bookings
  - R2 - Events
  - R2 - Memberships



## Your feedback and questions

### Rain Rain Please Go Away

Recent rain events along the eastern seaboard have caused much disruption. Our centres have various ways to keep players up to date with changing conditions and managing their bookings.

#### Adverse weather conditions - update your Booking page

At a minimum, update the **Greeting** on your Booking page to keep potential bookers across adverse conditions.

- CLUB CONFIGURATION - **Greeting**

#### Create a weather page

Consider placing a [weather hyperlink](#) at the top of your Booking page and link it to weather information kept on either the centre's Facebook or website page.

- CLUB CONFIGURATION - **Greeting** - add your hyperlink reference here

#### Update your weather page with web camera images

Post an image from your court camera on your weather page.

If your centre has a court camera, Administrators can take a snapshot image and place it on their Facebook or weather page. Each image includes a date & time.

Remember to keep weather information up to date.

#### Close your courts

Centres have the choice to:

1. Setup **PROFILES** to 'block' **Available** booking slots
2. Change Open & Close Times of the centre
3. Change **Book Pay Online** to remove **Available** booking slots as follows:
  - **COMPLEX CONFIGURATION**
  - Book Pay Online - **AllowBPO = No**

For assistance with any of the above, talk to BCS.

## Light Control is not just for nights

Light control is now available throughout the year for centres who are able to open early - even before dawn in some months. For assistance with configuration of the BCS light controller, talk to us.

## Seasonal tip - monitor your Default Night setting

Centres ask about the impact of the default night setting given the current gloomy conditions. Described in our [August 2021 newsletter](#) this setting allows Administrators to align player expectations of hiring rates at dusk. Check your setting in COMPLEX CONFIGURATION to control the cutover time when Day &/or Night court hire rates are applied. For example:

Public Booking 5pm – 6pm                      **Default Night' setting 5:30pm**  
 Online Pricing 30 mins Day Rate (\$6) + 30 mins Night Rate (\$8) = **\$14**

See this and previous newsletters on the [Barclay Consulting](#) website.

- = Courts not playable
- = Decision pending
- = Courts Playable

**Green Court Tennis courts are UNPLAYABLE.**  
 Last Update - 1 March 2022.  
 Do not make bookings.  
 Next Update - dd/mm/yyyy

**Green Court Tennis courts are UNPLAYABLE.**  
 Last Update - 1 March 2022.  
 Do not make bookings.  
 See our [weather page](#) for latest status.

01/03/2022 12:52:49  
 ftcright



**Green Court Tennis courts are CLOSED .**  
 You cannot make bookings.  
 See our [weather page](#) for latest status.

Comp	FA
Compname	Failford Avenue
nCourts	4
AllowBPL	No
AllowBPO	No



**DefaultNight** 5:30 PM

